

### **DEALER REPAIR OR REPLACEMENT PARTS**

**Any dealer repairs need to be approved by the Customer Service Department in advance.**

The Customer Service Department will approve the shipment of repair parts to an authorized dealer after receiving photos of the defect as well as a description, the original invoice number and date of purchase. Product cutting information may also be requested and may be found in the following locations:

- BACK PANEL of wall systems, entertainment cabinets, bookcases and bedroom items.
- BENEATH CENTER DRAWER of desks;
- BENEATH BOTTOM of the file cabinets;
- BENEATH seat of an upholstered desk chair;
- BENEATH top panel or shelf of occasional tables.

When appropriate, a Riverside Furniture sales representative may serve as a field inspector for the Customer Service Department. The sales representative will inspect merchandise and report the pertinent information applicable to the customer's concern.

### **WARRANTY**

**Riverside Furniture Corporation warrants all products to be free of defects in workmanship and materials for a period of one (1) year from the invoice date to our dealer. A photo and description of the defect must be provided with any warranty claim. Riverside's products are designed for and the warranty applies to use in the home and not for rental, commercial, institutional or other applications not considered to be household usage.**

**Riverside's products blend the natural qualities of the raw materials in a manner that best enhances their differences. Certain natural imperfections and variations in the materials will exist and should be acceptable. The obligation under this warranty is limited to the repair or replacement of the product only.**

### **PRODUCT INFORMATION MATERIALS**

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